Clarity
BENEFIT SOLUTIONS™

ACCESS YOUR ACCOUNTS
WHEREVER YOU ARE

Clarity makes it simple to manage your accounts with our easy-to-use online portal and mobile app. In your portal, you can view your balance and transaction history, submit a claim, see important messages. Benefits are confusing enough; you need technology that makes managing your benefits simple!

CLARITY ONLINE PORTAL

TO REGISTER ON THE CLARITY PORTAL:

1. Go to claritybenefitsolutions.com
2. Select "Login" in the top right corner of the homepage
3. Click "Register"
4. Select "Participant" and click "Next"
5. Complete the required fields
6. Use the email you provided to your employer for your benefits. Zip code should be that of your home address.

TO LOG IN TO THE CLARITY PORTAL:

1. Select "Login"
2. Enter your Username and Password. Your Username will be your email.

Tip: If needed, the preferred language can be changed when you access your portal in a Chrome browser.

Learn more about us at **claritybenefitsolutions.com**

Tip: For translation to your preferred language, Google translate offers a free service that instantly translates to 100+ languages.

TO SET UP DIRECT DEPOSIT:

1. Click the "Access Your Clarity Consumer Benefits" tile under the "Manage My Benefits" tab
2. Select your name (top right of the page, next to profile silhouette)
3. Select "Edit" (above Reimbursement Method)
4. Select "Direct Deposit", enter your banking information, check certification box and click "Save"

TO FILE A CLAIM:

1. Click the "Access Your Clarity Consumer Benefits" tile under the "Manage My Benefits" tab
2. Select the "My Accounts" tab
3. Select "Submit a Benefit Account Summary" and then select "Submit Claim"
4. Enter claim information (Start/End Date, Type, Claim Amount), select Next
5. Select "Attach Claim Receipt" and upload the Explanation of Benefits/v can be picture uploaded from smartphone)
6. Check the certification box and submit your claim

TO VIEW YOUR TRANSACTIONS:

1. Click the "Access Your Clarity Consumer Benefits" tile under the "Manage My Benefits" tab
2. In the new window, select the "My Accounts" tab from the left-hand menu
3. Select "Transactions" from the drop down

→ View full instructions on using the Clarity Portal on our website!

CLARITY MOBILE APP

The Clarity mobile app is available for Android and iOS devices. Simply search for Clarity Benefits in the app store, download, and follow the steps below.

TO REGISTER:

1. Launch the Clarity app and click "Sign Up"
2. Follow the prompts to create your unique user ID
   a. Employee ID: The unique number assigned by your employer (if you don't have one, use your Social Security number)
   b. Registration ID: The 16-digit number on your Clarity Benefit Card
3. Use your mobile app to check your balance, submit a claim, or set up text alerts
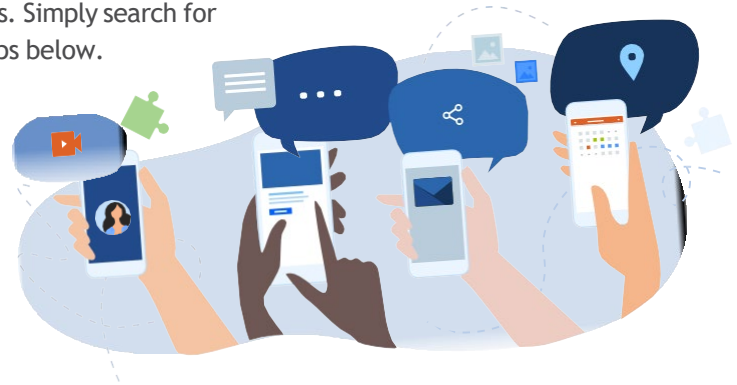
TO SUBMIT A CLAIM FROM YOUR SMARTPHONE:

1. Sign In with your username and password
2. Select "Submit Claim"
3. Provide your claims information
4. Upload documentation (you can take a picture with your smartphone and upload)

TO CHECK YOUR BALANCE FROM YOUR SMARTPHONE:

1. Text "BAL" to 97487
2. Opt out at any time by texting "STOP" to 97487

BENEFIT TECHNOLOGY
THAT TRANSFORMS ▶

Web: Visit claritybenefitsolutions.com
Mobile: Search for Clarity Benefits in the app store and download
Phone: Give us a call at 888-423-6359

A SIMPLY SMARTER APPROACH TO EMPLOYEE BENEFITS

Today, the benefits landscape is more confusing than ever, but it's also never been so essential. At Clarity, we believe life is a journey; one that should be lived well. So, we'll stop at nothing to bring clarity, and ensure employees are ready for life. With state-of-the-art technology and world-class customer service, we'll handle the day-to-day so you can focus on what matters: your health.

Learn more about us at **claritybenefitsolutions.com**

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